

FAQs for World Impact U	
1.	How does World Impact U, a partnership tool, actually work?
	a. World Impact U is designed to enable our partners to use World Impact Programs to equip their members and workers for ministry.
	b. As such, if an individual wants to take one of its training program for their own benefit, please share your interest within the World Impact U information system, and we will place you in touch wit someone who can help you connect with one of our partners who can assist you in connecting with our training.
	c. A WI partner = A World Impact Program + fully-funded sponsorship + church, church or ministry network, or denomination.
	d. World Impact U enables a WI partner to select and host specific World Impact Programs to equip their people. (Interest in the Program can be initiated by an individual learner, a facilitator, a partner, or a partner organization).
2.	Why do you ask about our annual church or organization budget in the World Impact U application?
	a. We do not ask to be nosy, to snoop in your affairs, or interfere, but to receive accurate information about our partners' ability to contribute to the use of the training system.
	b. The overall expense to run and support our learning management system could not be covered by partner contributions. Rather, we raise funds from committed sponsors who help underwrite the lion's share of its cost, enabling us to make each course as affordable as possible. We have assured our sponsors that we respect the dignity of our partners, asking them to contribute fairly what they can afford, for the training.
	c. Obviously, those who can afford to pay more for use of this premier training should contribute more, and a clear way to

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d. By the way, we use an honor system in this guesstimate; World Impact U will not require formal documentation or tax records regarding our partners' annual budget. (Note: we ask generally, by the overall amount of their annual operating budget.)

3. How does someone participate in World Impact U?

- a. *Step 1: Landing page inquiry.* Someone shows interest in a World Impact U Program and fills out form on WI U landing page (*www.worldimpact.org*), whether an individual, a facilitator, or a partner representative.
- b. *Step 2: Routing and Application*. Inquiry is routed to the appropriate Program Head or their designee, who will forward the inquiry to the appropriate person.
 - i. For an individual who wants to take a course but isn't a WI partner, they will be connected to an existing Partner who will incorporate them into their World Impact U training.
 - ii. For a representative of a potential partner (e.g., pastor, leader, chaplain) of a church, church plant, organization, or church or ministry network, their inquiry will be forwarded by Program Head or their designee to the specific WI Partner application form in the LMS they're interested in.
- c. *Step 3: Approval and Access to World Impact U.* Once the application(s) is complete, the Program Head in charge of the program will review and approve, and notification will be sent to new WI Partner, who now has access to World Impact U Administrative Portal for the Program(s) they were approved for.
- d. *Step 4: Purchase Seats for Facilitators and Learners.* Having gained access, the new WI Partner can select program course(s) to host, purchasing seats for both facilitators and learners.
- e. Please note: application must be made and received for each specific WI Program, e.g., if your want to host both Churchbased Seminary and Church Planting courses separately, partners will need to apply for each program through its specific Program Head's help.



4. How does a partner host a World Impact U course, then?

- a. An approved Partner selects the course(s) they want to host in the Administrative Portal.
- b. Then they advertise those course(s) to their people, and register their students. (We suggest that you use the event platform Eventbrite to track your students and events).
- c. Finalize your official registration list of students who have signed up for your course.
- d. Purchase your Facilitator Seat and Learner Seats for your hosted course.
- e. Host your event, using World Impact U tools alongside your inperson and/or online connections with your learners.
- f. After your event, have your Facilitators and Learners complete our Evaluation Survey provided at the end of each course.

5. How does the Facilitator and Learner Seat system work?

- a. Facilitator Seats
 - i. A "Facilitator Seat" is access for a mentor or teacher to lead learners through a World Impact U course.
 - ii. Partners receive two complimentary Facilitator Seats per approved Program, per year.
 - iii. Facilitator Seats apply to courses in a program to which they are assigned. One seat, for one facilitator, for one year.
 - iv. As of today, Facilitator Seats are not transferable. While we hope to provide that in the future, that feature is not available now.
- b. Learner Seats
 - i. A "Learner Seat" provides access to a learner or participant in a World Impact U course while it is hosted by the Partner.
 - ii. Learner Seats apply for each instance of a course that you host. One seat, for one learner, for one course.

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- iii. While refunds are not available in World Impact U, you will be able to apply any unused Learner Seats to additional courses you host in the future.
- iv. Learner Seats may be reassigned to others if drop outs occur within the first two weeks of the hosted course.

6. Can we use Facilitator Seats for multiple courses, over the course of the year?

- a. Yes. Facilitator Seats are assigned course by course, over the period of a year.
- b. One mentor can host multiple courses throughout the year, and host courses simultaneously too.

7. Are discounts available for either facilitator or learner seats?

- a. Not at this time.
- b. We do, however, encourage our partners to work with us to find sponsors who are willing to help with the expense to make such excellent training affordable and accessible to those who otherwise would not be able to access it.

8. If we don't plan on using the LMS online, why do we need to still register with it?

- a. There are two ways to take advantage of World Impact Programs.
 - i. One, you can host any one of the programs without using our LMS tool.
 - ii. Two, you can host any one of our programs using the LMS's substantial resources to support your training.
- b. Although you do not need to use the LMS tool in your training, it is necessary to register your training within the LMS, even if you intend to host your training live and in person.









- c. This will help us attract more sponsors to help underwrite the costs.
- d. We also want to contact those who use our LMS to survey their experience in our system, to show potential sponsors the usefulness of the training, and to provide our partners with ongoing record keeping regarding their training, including facilitators and learner responses.
- 9. How soon will I be able to record and track my grades and certificates through World Impact U?
 - a. In the near future we will arrange for you, as our LMS partner, to record and track your participation, grading, and record keeping for your training and ministry.
 - b. We intend on introducing these and other features as we continue to build and support World Impact U.

10. Will other courses become available?

- a. Yes. We plan to develop other resources to strengthen, equip, and empower our partners to transform underserved communities, in America and around the world.
- b. We anticipate new learning paths in these five programs, all designed to empower leaders and partner with local churches to reach their cities with the Gospel.

11. Is there a way I can learn how World Impact U courses work before I purchase seats for participation?

- a. Yes. We have made available a special learning introductory course by Dr. Alvin Sanders, President and CEO of World Impact, called Redemptive Poverty Work on how to honor the poor as we come alongside them in our work.
- b. Also, we have created an intro course on World Impact U to help expose you to samples of the various programs we offer on World Impact U.





12. Is it possible for a World Impact Partner to receive permission to design a course and offer it on the World Impact U platform?

- a. Answer: No, that is not possible at this time.
- b. In order to ensure our own doctrinal and theological integrity, the courses and learning paths in World Impact U have been specifically designed by World Impact staff to support its official Programs for use by its Partners.